

ND INTRODUCTION

Online sales are conducted at: www.tanecznysklep.pl by the company: Akces Dance Sp. z o.o., ul. Gościńska 8a, 30-698 Kraków, (hereinafter referred to as the "Seller" who is the owner of the online store www.tanecznysklep.pl, as well as its Administrator.

These Regulations are addressed to all users of the Store and define the rules for registering and using the Store's account, the rules for placing orders and concluding contracts for the sale of goods available in the Store ("Goods" or "Goods").

Access to the Regulations can be obtained by every user of the Store at any time by "clicking" the "Regulations" link on the store's website, as well as by saving its PDF version on the medium of his choice.

Information about the Goods in the Store, incl. descriptions, prices constitute an invitation to conclude a sales contract within the meaning of art. 71 of the Civil Code, in accordance with the terms of the Regulations.

The goods in the Store are marked in detail. The website contains information in particular about the properties of the Good, its price, material from which it is made, etc.

Photos and presentations of the offered products are used to present the specific models of Goods indicated on them. The colors in the photos may differ from the actual ones - this is due to the variety of available computer equipment and its individual settings, in particular the settings of the monitor and graphics card.

II RULES OF USING THE STORE AND CONCLUDING AGREEMENTS FOR THE SALE OF GOODS

Akces Dance Sp. z o.o. enables the conclusion of contracts for the sale of Goods via the Internet and provides other services by electronic means provided for in these Regulations.

The contract for the sale of Goods is concluded between the user of the Store ("CUSTOMER") and Akces Dance Sp. z o.o. based in Krakow.

The condition to start using the Store is to read and accept these Regulations.

The information provided by the customer in the course of placing the order should be truthful, up-to-date and accurate. Akces Dance Sp. z o.o. reserves the right to refuse to process the order if the data provided is so inaccurate that it is impossible to fulfill the order, in particular, it prevents the correct delivery of the parcel. Before the refusal to implement Akces Dance Sp. z o.o. will attempt to contact the customer in order to determine the data in the scope enabling the order to be processed.

The store takes all possible technical and organizational measures required by the relevant provisions of law to protect the personal data of customers, in particular to prevent the acquisition and modification of data provided during registration by unauthorized persons.

A customer who has used the Store is obliged to:

- a) Not providing and not forwarding content prohibited by law;
- b) use the Store in a way that does not interfere with its functioning;
- c) Failure to send or post unsolicited commercial information within the Store;
- d) Use the Store in a way that is not inconvenient for other customers and for the Store Administrator;

e) Use of the content posted on the store's website for personal use.

III CONCLUSION OF THE SALE AGREEMENT:

The Store allows you to place orders for Goods on the Store's website (online), in accordance with the ordering procedure specified in the Regulations.

The store accepts online orders 24 hours a day, all days of the week. Orders placed on Saturdays, non-working days and holidays will be processed on the first working day following the day on which the order was placed.

The customer can place an order without creating an account in the Store (so-called shopping without registration).

The condition for placing an order is filling in the form with all the required data necessary for the shipment or system generation of a pro-forma invoice.

To place an order, select the Goods in the Store, in particular in terms of their quantity, color, size, and then go to the "Cart" and continue the ordering procedure by selecting the appropriate options.

Until the selection of the Goods is confirmed with the "Order and Pay" button, the Customer has the option of making changes and modifications to the Goods in the order, as well as contact details for shipment or invoice. The Customer's approval of the order by using the "I confirm the purchase" button is tantamount to accepting the obligation to pay the price of the Goods and the cost of their delivery, about which the Customer is informed immediately before approving the order.

The Customer's approval of the order in accordance with point 6 above constitutes the Customer's offer submitted to Akces Dance Sp. z o.o. .. as to the conclusion of the sales contract, in accordance with the content of the order and these Regulations.

At the time of placing an order in accordance with point 6 above, the Customer will receive a message to the e-mail address provided with information about the order, quantity of ordered Goods, order value, selected type of delivery and payment, order processing time and contact details of the Customer, Store, as well as information about the Customer's right to withdraw from the sales contract. The above message
the e-mail confirms that the Store has received the Customer's purchase offer. The store sends confirmation of acceptance or refusal to accept the Customer's offer submitted electronically ("Confirmation of the implementation and shipment of the order") or the refusal to accept the Customer's offer to the e-mail address provided by him. After receiving the above-mentioned confirmation is concluded between the Client and Akces Dance Sp. z o.o. sales contracts for goods ordered by the customer.

The sales contract is concluded in Polish, in accordance with these Regulations and the order placed by the Customer.

Without prejudice to the Customer's right to withdraw from the contract in accordance with the relevant provisions of law, the Customer may cancel the order before receiving the confirmation of the purchase offer from the Store, i.e. before receiving the e-mail confirming the acceptance of the order for execution, referred to in point 9 above. In this case, the customer should

immediately contact the store, including contact by phone, with e-mail confirmation.

The Seller declares that no VAT invoices will be issued on the basis of receipts documenting the purchase of Goods in the Online Store after December 31, 2019 by buyers who purchased the Goods in connection with their business activity and did not provide the data necessary to issue a VAT invoice.

13. The Buyer acting as an entrepreneur who intends to purchase Goods in the Online Store as part of his business, is obliged to provide the data enabling the Seller to issue a VAT invoice in accordance with applicable law before concluding a contract for the sale of Goods.

14. The Seller will issue an invoice at the request of the consumer, on the basis of the receipt presented by him, documenting the purchase of Goods in the Online Store, in accordance with the relevant provisions of law.

IV DELIVERY AND RECEIPT OF GOODS

The goods are delivered to the address indicated by the customer in the order. The estimated date of shipment of the Goods is specified in the order summary, before the Customer confirms the order by using the "I confirm the purchase" button.

The expected delivery time is 2-4 business days from the day following the shipment. In exceptional cases, in particular during periods of increased purchases in the Store, the total and maximum order fulfillment period should not exceed 7 business days, and in no case exceed 20 business days from the date of conclusion of the sales contract. The commencement of order fulfillment may be delayed until the amount of the sale price (and possible shipping costs) is credited to the Store's bank account, if the Customer chooses the form of payment as an online prepayment (i.e. using the Przelewy 24 service or by ordinary online transfer).

The goods are delivered to the address indicated. The fees for the delivery of products are given in the ordering process.

All shipments are made by insured courier.

The Customer is entitled to indicate the place of delivery of the Goods outside the territory of the Republic of Poland, with the following reservations:

a) The delivery may be carried out only in the territory of the countries indicated on the website: <https://tanecznyklep.pl/Czas-i-koszty-dostawy>

For the execution of the orders referred to in point 10 above, the rules of these Regulations shall apply, with the following modifications:

a) The date of order fulfillment depends on the place of delivery of the Goods, but as a standard it does not exceed 7 working days from the date of accepting the order for execution. Below is a link to information on the estimated delivery date of goods to individual countries

<https://tanecznyklep.pl/Czas-i-koszty-dostawy>

b) Payment for the Goods may only be made using online payment tools;

c) The direct costs of returning the Goods in connection with the withdrawal from the sales contract are borne by the Customer.

d) The store does not direct its activities outside the territory of the Republic of Poland, but only allows customers to indicate as the place of

delivery one of the countries indicated under letter a) on the terms set out above.

V PRICES AND PAYMENT METHODS

Information on the purchase price of the goods provided on the store's website is binding from the moment the Customer receives an e-mail confirming the acceptance of the order placed by the Customer for the purchase of selected Goods, indicated in point II paragraph 9. The above-mentioned price will not change regardless of price changes in the Store, which may appear after the order is confirmed in the third e-mail.

The prices of products in the store are given in Polish zlotys and include all its components, including VAT, duties and taxes.

The customer pays the price for the ordered Goods together with delivery costs, according to his choice:

a) by bank transfer, via electronic payment made in the payment system Przely24.pl before delivery. If the Customer chooses the payment method in the form of a prepayment, no payment is received on the account of Akces Dance Sp. z o.o. or intermediaries in the transaction (website Przelewy24.pl) within 7 days of placing the order, will cancel the order. In such a situation, you can place orders again and choose a different payment method. The implementation of the order payable by bank transfer or credit card begins after receiving the payment for the goods,

Akces Dance Sp. z o.o. reserves the right to change the prices of goods in the Store, introduce new goods for sale, carry out and cancel promotional campaigns on the store's websites, or make changes to them in accordance with the standards of the Civil Code and other laws, while such changes do not violate the rights of persons who concluded contracts for the sale of goods offered by the Store prior to the above-mentioned changes or rights of persons entitled to use a given promotion, in accordance with its rules and during its duration.

VI COMPLAINTS OF GOODS

The products offered in the store are brand new and original. Akces Dance Sp. z o.o. is responsible for physical or legal defects of the Goods on the basis of art. 556 and following of the Civil Code.

Akces Dance Sp. z o.o. takes steps to ensure that the Store functions properly, to the extent that it results from the current technical knowledge and undertakes to remove any irregularities reported by customers within a reasonable time.

Each item purchased in the store may be advertised in compliance with the terms and conditions of the complaint set out in the relevant provisions of law, if it has defects that constitute its non-compliance with the concluded sales contract.

A complaint may be submitted by mail by returning the goods along with a written description of the defect or a complaint form downloaded from the Store's website and proof of purchase in the Store, by registered mail or other form of shipment, to the warehouse address: Akces Dance Sp. z o.o. ul: Gościńska 8 30-698 Kraków. The customer will receive information on the method of considering the complaint within 14 days from the day following the receipt of the shipment containing the advertised goods by the Store.

If the product has defects, the customer is entitled to the following claims pursuant to art. 556 and art. 561 of the Civil Code:

- a) submitting a benefit on withdrawal from the Agreement or reduction of the price of the Goods, unless the Seller immediately and without undue inconvenience to the Buyer replaces the Goods with a product free from defects or removes the defect, or
- b) requesting the replacement of the Product with a Product free from defects or removal of the defect.

If the complaint is not accepted, the goods will be sent back together with the opinion as to the unjustified complaint at the customer's expense.

If the Customer finds that the goods have been damaged during transport, it is recommended that the Customer draws up a damage report in the presence of the courier.

VII RETURNS OF GOODS - WITHDRAWAL FROM THE SALES CONTRACT

A customer who is a consumer within the meaning of the applicable law has the right to withdraw from the sales contract without giving any reason, on the terms described below.

The deadline to withdraw from the contract for the sale of the Goods expires after 14 days from the date on which the Customer came into possession of the Goods or on which a third party other than the carrier and indicated by the Customer came into possession of the Goods.

To exercise the right to withdraw from the contract, the Customer should inform the Store about his decision to withdraw from the contract by an unequivocal statement (for example, a letter sent by post, fax or e-mail), sent to the following address: Akces Dance Sp. z o.o. ul: Gościńska 8 30-698 Kraków

Customers can use the template form, which can be accessed from an e-mail sent immediately after confirming the order, but it is not obligatory. Customers can also complete and scan the withdrawal form or any other unequivocal statement by e-mail to the following e-mail address: access@akces.biz.

To meet the deadline to withdraw from the contract, it is sufficient for the Customer to send information regarding the exercise of his right to withdraw from the contract before the deadline to withdraw from the contract.

The Customer sends back the Goods which are withdrawn from the contract to the following postal address: Akces Dance Sp. z o.o. ul: Gościńska 8 30-698 Kraków immediately, and in any case not later than 14 days from the date on which he informed the Store about the withdrawal from this contract. The deadline is met if the customer sends back the item before the deadline of 14 days.

The customer bears the direct cost of returning the items.

In the event of withdrawal from the contract, the Store returns to the Customers all payments received from the Customer, including the costs of delivering the goods (except for additional costs resulting from the method of delivery chosen by the Customer other than the cheapest standard delivery method offered by the Store), immediately, and in any case not later than 14 days from the date on which the Store was informed about the Customer's decision to exercise the right to withdraw from the contract.

The reimbursement of the Customer's payment will be made using the same payment methods that were used by the Customer in the original transaction,

unless the Customer expressly agreed to a different solution; in any case, the Customers will not be charged any fees related to this reimbursement. The Store may withhold the reimbursement until receipt of the item or until proof of its return is delivered to the Store, depending on which event occurs first.

Customers are only responsible for reducing the value of the returned Goods resulting from using them in a different way than was necessary to establish the nature, characteristics and functioning of the goods. The provisions of this point VII shall apply mutatis mutandis to a natural person concluding a contract directly related to its business activity, when the content of this contract shows that it does not have a professional nature for that person, resulting in particular from the subject of its business activity, made available on the basis of provisions on the Central Register and Information on Economic Activity.

VIII INFORMATION ON ELECTRONIC SERVICES

The store provides the following services to customers by electronic means:

- a) Enabling on-line conclusion of contracts for the sale of goods in the Store in accordance with these Regulations
- b) Enabling the creation of Customer accounts in the Store,
- c) Sending the ordered commercial information regarding the goods.

The customer is entitled to withdraw from contracts for the sale of goods in accordance with the relevant legal provisions and on the terms set out in these Regulations. In addition, the Customer is entitled at any time to demand that the Store ceases to provide the services indicated in point 1 b) and c) above.

The technical conditions for the provision of electronic services by the Store are as follows:

- a) Access to the Internet,
- b) Using a web browser that allows you to edit hypertext documents (such as Internet Explorer, Chrome, Opera, FireFox or similar),
- c) Having an e-mail account.

Complaints regarding the services provided by the Store by electronic means may be submitted by sending the complaint to the e-mail address of the Store's Customer Service Office (access@akces.biz). The customer's complaint should include the customer's designation and a short description of the complaint. The Store will make every effort to ensure that the reported complaints are considered as soon as possible, but not later than 14 days from the date of receipt of the complaint by the Store. The Customer will be informed about the method of considering the complaint by phone or via a message sent to the e-mail address provided by the Customer.

Akces Dance Sp. z o.o. informs that, depending on the settings of the Customer's web browser, it may enter into the ICT system used by the Customer, cookies that are not a component of the content of the services provided by the Store, and that allow the subsequent identification of the Customer entering the Store's website and are used by the Store in order to facilitate the use of the Store by the Customer, as well as to monitor Customer traffic on the Store's websites. The customer may at any time disable the use of cookies by the Store through appropriate settings in his web browser.

IX INFORMATION ON PROCESSING BY AKCES DANCE

SP. Z O.O. PERSONAL DATA OF THE STORE USERS

The information indicated below is also made available to the User at the time of collecting his personal data on the Store's websites.

The administrator of the Store User's personal data is Akces Dance Sp. z o.o. The Administrator processes the personal data of the Store's Users in accordance with the General Data Protection Regulation of 27 April 2016 ("GDPR").

Contact to the Data Protection Officer: iod@akces.biz

The personal data of the Store's Users are processed, inter alia, in the following scope: (I) in order to perform contracts for the sale of goods from the Store concluded with the User - the basis for data processing will in this case be the contract concluded with the Administrator by accepting the Store's regulations; (ii) in order to maintain the Store's User account - the basis for data processing will in this case be the contract concluded with the Administrator by creating an account and accepting the Store's regulations; (iii) in order to carry out complaint processes - in this case, the basis for processing is the Administrator's obligation resulting from the legal provision regarding the warranty for defects in the sold item; (iv) if the User agrees separately, commercial information regarding the goods offered for sale may be sent to the User's e-mail address or his telephone number. in the Store, including promotional offers - in this case, the basis for the processing of User's data is his consent, which is not mandatory and may be withdrawn at any time; (v) in order to send personalized marketing messages to the User on the Store's website, e.g. in the form of suggestions to purchase goods using profiling. The messages will be prepared based on the analysis of the purchases made by the User - the basis for processing the User's data in this case will be the consent of the Store User granted by accepting specific COOKIES settings, which is not mandatory and may be revoked at any time. (vi) for marketing purposes - to the delivery address provided by the User, the Administrator from time to time send information about the offer of the Akces dance store or the offer of its business partners - the basis for processing the User's personal data in this regard will be the legitimate interest of the Administrator or its partners consisting in marketing of the goods indicated in the offer; The User may at any time object to the processing of his personal data in the above scope by contacting the Store, (vii) for statistical purposes for the Administrator's internal needs - in this case, the basis for processing will be the Administrator's legitimate interest in collecting information enabling the development of activities and customization of services to the needs of the Store's Users, (viii) to confirm the Administrator's performance of its obligations and to pursue claims or defend against claims that may be directed against the Administrator, to prevent or detect fraud - the basis for processing the User's data in this case will be the Administrator's legitimate interest, which is protection of rights, confirmation of the performance of obligations and obtaining due remuneration on this account from the Administrator's clients.

When making purchases in the Store, the User provides certain personal data necessary to perform the sales contract. The refusal to provide the data necessary to complete the order results in the Store's inability to perform the sales contract. It is not obligatory for the User to consent to receiving commercial information or specific use of COOKIES files. If consent is given, it may be withdrawn at any time. Withdrawal of consent does not affect the lawfulness of the processing prior to the withdrawal.

The Administrator will provide the User's personal data to entities that cooperate with us in the performance of the sales contract for the goods

purchased by the User, including the receipt of payment for the purchased goods, as well as the delivery of the goods.

The personal data provided by the User will be processed in the period necessary to perform the sales contract, as well as complaint claims, as well as confirm the performance of the Administrator's obligations and pursue claims or defend against claims that may be directed against the Administrator - but not longer than 10 years from the date of transfer The Administrator by the User of his data.

The administrator uses IT and organizational security to minimize the risk of data leakage, destruction, disintegration, such as: firewall system, anti-virus and anti-spam security systems, internal access procedures, data processing and disaster recovery, as well as a backup system operating at multiple levels . The store ensures an appropriate level of security thanks to the use of a Web application firewall (WAF) and a security system against DDoS attacks, high level of HTTPS / SSL connection encryption in accordance with the adopted best practices and cooperates with a carefully selected hosting provider.

Under the terms of the GDPR, the User has the following rights in connection with the processing of his personal data by the Administrator in connection with the operation of the Store: the right to access data, update it, the right to request the transfer of data, delete it, object to data processing and the right to request limitation their processing, withdrawal of consent.

The User has the right to submit a complaint to the President of the Personal Data Protection Office in connection with the processing of the User's personal data by the Administrator.

X RULES OF PARTICIPATION IN THE AKCES DANCE SP. LOYALTY PROGRAM. Z O.O.

The loyalty program is organized by the company:
Akces Dance Sp. z o.o. 30-698 Kraków ul. Gościnną 8a
hereinafter referred to as taneczny sklep.pl

2. The program is intended for registered customers of the taneczny sklep.pl store

3. By registering in the store and accepting the regulations, the customer automatically takes part in loyalty program.

4. Customers participating in the loyalty program earn points for what they do shopping in the store.

5. Points are collected on the customer's account created in the taneczny sklep.pl store

6. The collected points are exchanged for a discount. Points are not redeemed for cash or goods available in the store.

7. Information about discounts is available on the website when placing an order after logging in.

8. Discounts are revealed after obtaining the appropriate number of points.

9. Points are added after the payment for the order is credited and the order has been shipped.

10. Each PLN 1 spent equals 1 point.

11. If the customer has points on several accounts in the taneczny sklep.pl store, his points do not add up.

12. The discount is calculated on the value of the goods in the basket.

13. If the Participant exercises the right to withdraw or return purchased Products (if he is entitled to such a right), Points awarded for an order containing the product will be canceled.

14. The tanecznysklep.pl store reserves the right to change the regulations and to

termination of the program without giving the reason for its suspension.

15. These regulations are supplemented by the regulations of the tanecznysklep.pl store

XI FINAL PROVISIONS

Failure to accept the provisions of these Regulations prevents the purchase of the Goods offered by the Store. The store will allow the customer to read the Regulations when placing an order. Customers who have an account in the Store will be informed about the change in the regulations via e-mail. A customer who does not accept the changes introduced in the Regulations has the right to delete the account at any time.

Polish law applies to the contract for the sale of products in the Store. The contract is concluded in Polish.

In matters not covered by these regulations, the provisions of the Civil Code or provisions of other legal acts applicable to the operation and functioning of the Store shall apply accordingly.

The court having jurisdiction to settle any disputes is the court having jurisdiction over the applicable regulations.

Akces Dance Sp. z o.o. may amend the Regulations in the event of at least one of the following important reasons:

a) a change in legal provisions or a change in the interpretation of legal provisions as a result of court judgments, administrative decisions, interpretations, explanations or recommendations issued by competent offices or authorities, if it affects the issues covered by the Regulations;

b) a change in the manner of providing services covered by the Regulations due to technical and technological reasons, security reasons, improvement of the Store's operation or improvement of the quality provided by Akces Dance Sp. z o.o. services;

c) changing the scope or method of providing services covered by the Regulations by introducing new functionalities or services, modifying or withdrawing the existing functionalities or services;

d) change of payment or shipping methods and change of shipping costs;

e) the need to introduce editorial changes;

Amendments to the Regulations apply to orders placed after the amendments come into force. Orders placed before the effective date of amendments to the Regulations are implemented on the basis of the provisions of the Regulations in force on the date of placing the order.

All trademarks and company names displayed in the store belong to their legal owners and have been placed for information purposes.

